# The BS is Certainly Deep

Sorting out hype from reality in industrial deep packet inspection technologies

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# **Todays Talk...**

- Review: Understanding DPI
- Issues: What Can Possibly Go Wr0ng?
- Solutions: What Industry Really Needs

# Review: Understanding DPI

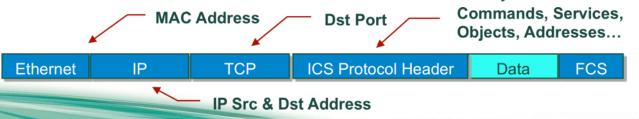
# **Stateful Filtering of TCP/IP Traffic**

- Originally most firewalls were designed to inspect and filter at the TCP/UDP and IP layers:
  - Source IP Address
  - Destination IP Address
  - Destination TCP Port Number
- The upper layers are NOT inspected



# **Deep Packet Inspection**

- DPI technologies were designed to inspect at both:
  - TCP/UDP and IP layers (just like a regular firewall)
  - Session, Presentation and Application layers
- **Ideally** can locate commands, services, objects addresses (and even data) in ICS traffic
- Used in firewalls, IDS/IPS, anomaly detect'n tools

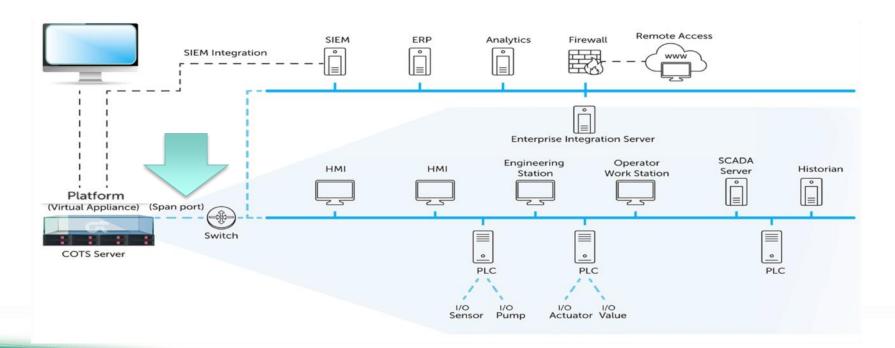


### **Promises, Promises**

• "Extreme Visibility: [our product] dives deep into the network, uncovers hidden information, and generates actionable insights to secure and optimize even the most complex OT environments."

# Issues: What Can Possibly Go Wr0ng?

# Just plug it in!



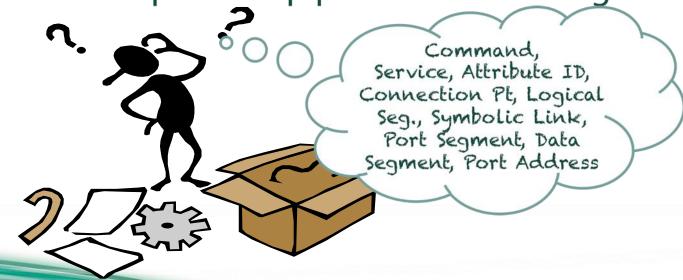
# Where did that Span Port go?



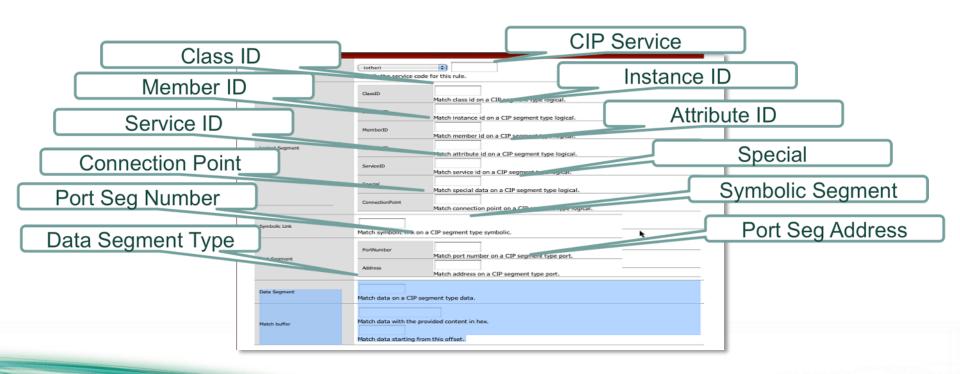
## "Complexity is the Enemy of Security"

Few ICS engineers understand what is "on-the-wire"

• But some tools require deep protocol knowledge



### "Complexity is the Enemy of Security"



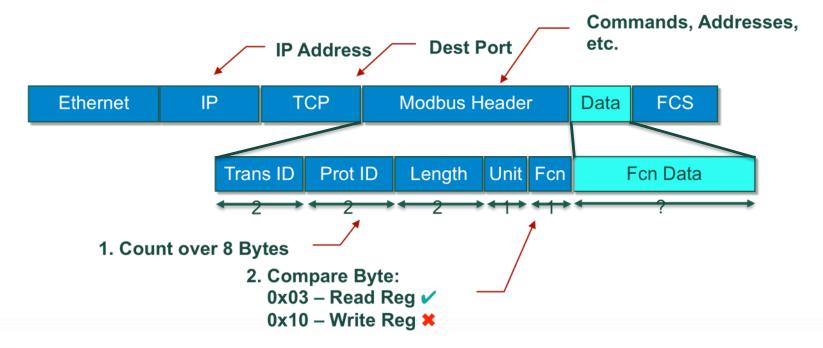
#### ICS Protocols in the Real World

- Many ICS products do not comply with the published protocol specifications yet they work
- DPI tools must work with real ICS products, not the protocol specification:
  - Must embed "special" cases for real-world functionality
  - Must allow user control over validation and state tracking to reduce false-positives

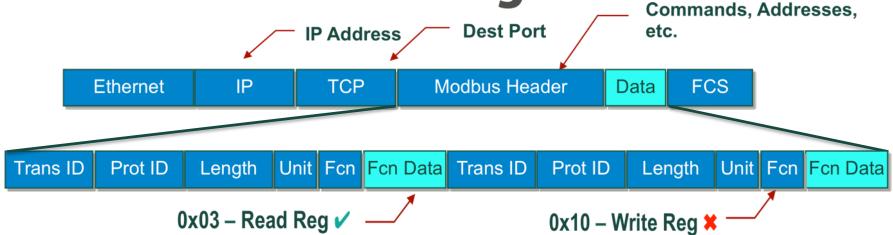
# A Little Tailgating?



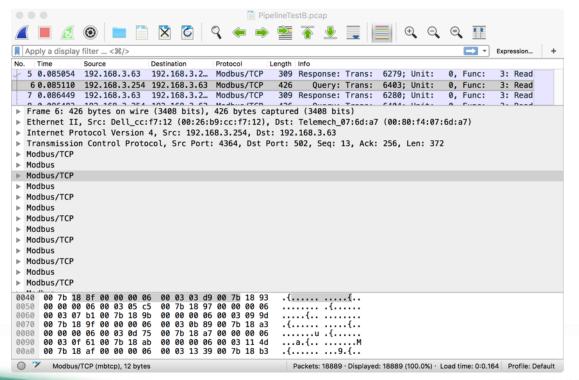
# A Simple Modbus DPI Read Filter



**Commands Can Tailgate Too** 



# **Commands Can Tailgate Too**



#### **Nested Commands and Services**

- More sophisticated ICS protocols build in "Multiple Service" options
- Nothing forbids massive nesting of these "commands within commands"

```
  □ Common Industrial Protocol

    ∃ Service: Multiple Service Packet (Request)

    Request Path Size: 2 (words)
  ■ Request Path: Message Router, Instance: 0x01

    ⊕ Path Segment: 0x20 (8-Bit Class Segment)

    ⊕ Path Segment: 0x24 (8-Bit Instance Segment)

  ■ Multiple Service Packet (Request)
       Number of Services: 33
    □ Service Packet #1
         Offset: 68

    Common Industrial Protocol

    ■ Service Packet #2
         Offset: 78

    ⊕ Common Industrial Protocol

       □ CTP Class Generic

    ⊕ Command Specific Data

□ Service Packet #3

         offset: 90

⊕ Common Industrial Protocol

       □ CIP Class Generic

    ⊕ Command Specific Data

    ⊞ Service Packet #4

       Service Packet #5
       Service Packet #6

    ⊞ Service Packet #7

       Service Packet #8

    ⊞ Service Packet #9

■ Service Packet #10

    ⊞ Service Packet #11

    ⊞ Service Packet #12
```

# **A Little Over-Promising**

- "All The Data Needed About Your Environment:
- Asset Unique Descriptors:
  - IP Address, MAC Address
  - Equipment vendor
  - Equipment type (PLC, HMI, etc.)
  - Asset model number
  - Asset serial number
  - Firmware version
  - Physical data (rack slots)
  - *And more...*"

# **A Little Over-Promising**

```
21.3843... 10.0.3.4
                              10.0.2.2
                                            CIP CM
                                                          114 Unconnected Send: Identity - Get A
    21.3959... 10.0.2.2
                              10.0.3.4
                                            CIP
                                                          133 Success: Identity - Get Attributes
    21.3964... 10.0.3.4
                                                          142 Connection Manager - Forward Open
                              10.0.2.2
                                            CIP CM
    21.4065... 10.0.2.2
                              10.0.3.4
                                                          124 Success: Connection Manager - Forw
                                            CIP CM

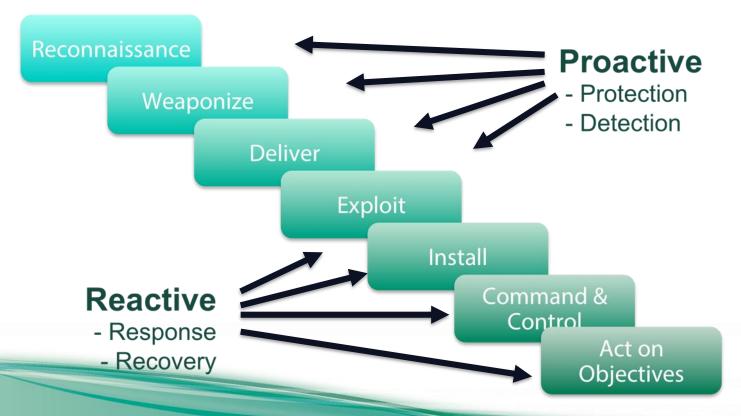
▼ Attribute: 3 (Product Code)
          Product Code: 54

▼ Attribute: 4 (Revision)

          Major Revision: 17
          Minor Revision: 3
     ▼ Attribute: 5 (Status)
        ► Status: 0xb060
     ▼ Attribute: 6 (Serial Number)
          Serial Number: 0x005e429d
     ▼ Attribute: 7 (Product Name)
          Product Name: 1756-L61/B L0GIX5561
      00 d0 c9 b3 2a 5a 00 07
                                32 11 98 40 08 00 45 00
                                                           ....*Z.. 2..@..E.
0000
                                                           .w....?. Z.....
0010 00 77 07 9a 00 00 3f 06 5a e2 0a 00 02 02 0a 00
0020 03 04 af 12 09 82 f4 ee 3f c4 92 5f 07 e6 50 18
                                                           ...... ?.. ..P.
0030 42 1a fe 33 00 00 6f 00
                               37 00 00 18 02 17 00 00
0040 00 00 64 30 0e 00 18 26 db 00 00 00 00 00 00 00
0050 00 00 20 00 02 00 00 00 00 00 b2 00 27 00 81 09
                               11 03 60 b0 9d 42 5e 0
     00 00 01 00 0e 00 36 00
                                                           .....6. ..`..B^.
0060
0070 14 31 37 35 36 2d 4c 36
                                31 2f 42 20 4c
                                                           .1756-L6 1/B LOGI
     58 35 35 36 31
0080
                                                           X5561
        Product Name (cip.id.product_name), 20 bytes
                                               Packets: 1640 · Displayed: 1640 (100.0%) · Load time: 0:0.33 Profile: Default
```

# Solutions: What Industry Needs

# **High in the Kill-Chain**



# **10 Simple Indicators That Matter** (Modbus Example)

- 1. Modbus connections that are unexpected
- 2. Failed attempts to establish connection to TCP or UDP 502
- 3. Scans of TCP or UDP Port 502 in an Address Range
- 4. Function Code Scans against Modbus Slaves
- 5. Unexpected use of Vendor-specific Function Codes
- 6. Pipelining ADUs with a Variety of Function Codes
- 7. Serial Function Codes on Non-Serial Devices
- 8. Inconsistent Length Fields in **Replies**
- 9. Modbus Traffic above the DMZ
- 10. Modbus Traffic Using UDP

# **Connecting the Dots**

- Generating alert for every anomaly = alarm overload
- Look at Abnormal Situation Management Consortium (ASMC) alarm management requirements



# **Getting Events to the Right People**

- Deploying ICS security solutions MUST have the buy-in of the plant engineers
- What is the benefit to them?
- Most events will be caused configuration/ process issues (not security issues)
- Does event info get to the right person in a timely manner??

# **Making Events Actionable**



# **Making Events Actionable**

- It's a CONTROL system
- Passive monitoring is nice but you must make active changes in response to events
- Usually you must do it quickly!

# **Final Thoughts**

- DPI solutions are not created equal (test your DPI)
- Start with key indicators (not what is easy)
- Start with anomalies at the top of the kill-chain
- Demand alarm/event correlation and management
- Make events actionable

# Done right, DPI is a powerful monitoring technology

### **Questions?**

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